



## BRUNSWICK HIGH SCHOOL

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September 4, 2008

BRUCE J. COOK  
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Mr. Dale Moreau  
Signet Electronics Systems  
2331 Congress Street  
Portland, ME 04102

Dear Dale,

I would like to take this opportunity to thank you and Greg Fiori for your professional response to the communications issues that we faced at Brunswick High School. As you are aware, our intercom system is an integral component of our school's crisis plan. Although we have a back-up procedure, the intercom is our first and most dependable link to our students and teachers. When our system went down with just a few days remaining until our students returned for the 2008-2009 academic year, we were genuinely concerned about the safety and welfare of our returning students, along with faculty and staff.

From my initial telephone conversation with you, I felt that a solution to our problem was in reach. Your willingness to recognize the magnitude of the problem that we faced, and to assign a technician immediately to address the situation, assured us that the vulnerability of our school would be addressed. This timely action, and the professionalism demonstrated by Greg Fiori while working in our building was reassuring. In addition, I know that Greg went above and beyond to assure that the required equipment was obtained and installed as quickly as was reasonably possible.

On behalf of everyone at Brunswick High School I want to thank you for your response to our dilemma. We greatly appreciate your efforts on our behalf.

Sincerely,

Bruce J. Cook

cc: Paul Perzanoski, Superintendent of Schools  
Gregory Bartlett, Assistant Superintendent of Schools



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